



# DENTURIST CONVENTION 2023

May 31 - June 3, 2023

Penticton Lakeside Resort & Conference Centre, Penticton, BC



## SCHEDULE + COURSE OVERVIEWS

[WWW.DENTURIST.BC.CA](http://WWW.DENTURIST.BC.CA) | 604.886.1705 | [INFO@DENTURIST.BC.CA](mailto:INFO@DENTURIST.BC.CA)

Dear Convention Registrants

We are very excited to provide you with further information on our upcoming convention, AGM and Trade Show.

We have an excellent education line up that will provide you with the required 20 CE credits, as shown on the enclosed convention agenda. At this point, the agenda is in draft format, and we are working hard to finalize it. Consequently, the agenda may be subject to changes.

In the meantime, we encourage you all to book your hotel accommodations by March 30, 2023 to receive the discounted rate. Please refer to the enclosed hotel booking information for instructions.

Our AGM is currently scheduled to be held on Wednesday morning. This is a different day than in previous conventions, and we encourage you all to attend to get updated on the past year. As well, you will receive 1 CE credit for attending.

We are very happy to announce that we have substantially reduced convention ticket pricing. This is partially due to the location, as well as, the DABC is striving to ensure the convention, AGM and trade show is affordable and accessible to all.

Families are welcome! This is a great place to bring your family - great weather, private beach-front location, lots of activities and, for the adults, lots of wine!

#### **HANDS-ON WORKSHOP INFORMATION:**

- There are a few different hands-on workshops being offered. These are available to **DABC licensed members only**.
- **PLEASE REGISTER FOR ONLY ONE OF THE HANDS-ON WORKSHOPS.** This allows for all licensed DABC members to participate.
- **Dr, Edher's Saturday morning Hands-on Workshop** is the same workshop that was offered at our 2022 convention. We are holding it again to allow for those members who were unable to take it previously.

We would like to give a huge thank you to our sponsors who generously support our event. It would not be possible without them!

Please feel free to reach out to the DABC office by email [info@denturist.bc.ca](mailto:info@denturist.bc.ca) or phone 604-886-1705 with any questions you may have.

We look forward to seeing you all in Penticton!

The DABC Board of Directors

# Convention Rates and Registration

Online convention registration will be available shortly. Please check your emails and/or the DABC website at <https://denturist.bc.ca/events/dabc-events/>.

## Convention Packages

All convention packages include seminars (hands-on workshops for DABC licensed members only), trade show, meals (breakfast and lunch) and evening events for all four days.

**DABC Member and Out-of-Province Member Rates** includes all DABC and DAC members, spouse/significant other and staff.

**Student rate** includes all students who are attending an accredited school for denturism. Proof of registration at an accredited school is required.

<b>DABC &amp; OUT-OF-PROVINCE MEMBER Early Bird</b>	<b>DABC &amp; OUT-OF-PROVINCE MEMBER From May 1st</b>	<b>STUDENT</b>
<b>\$599</b>	<b>\$749</b>	<b>\$149</b>
Plus GST	Plus GST	Plus GST

## **ADULT Food Package (Optional) - \$299 plus GST**

Includes entrance into the trade show as well as all meals (breakfast, lunch and evening events) for all four days for those not attending the convention but wishing to share in the meals and evening events.

## **CHILD (12 & under) Food Package (Optional) - \$149 plus GST**

Includes all meals (breakfast and lunch for all four days and Wednesday/Thursday evening events) for children 12 and under of convention attendees. Children 12 and under are not allowed at the Trade Show. Thank you for your understanding.

**REFUND POLICY:** Registration cancellation received by the DABC office on or before May 12, 2023 will receive a full refund. Refunds will not be given after that date.

# Hotel Information

Penticton Lakeside Resort and Convention Centre is located on the south shore of Okanagan Lake. The Resort includes 273 lake and mountain view guest rooms, each with their own balcony. With over 32,000 sq ft of space and the Okanagan Lake as the scenic backdrop, the Resort's conference centre is an idyllic location for a convention and tradeshow.

Rooms must be booked individually on or before **March 30, 2023**, to receive the below discounted rates. Hotel reservations can be done by phone or online:

1. **BY PHONE:** Please call the toll-free reservation line at 1-800-663-9400 and **identify yourself as being with the Denturist Association of BC Conference** in order to receive the special guestroom rate.
2. **ONLINE:** Please click on the below URL:  
<http://www.onressystems.com/vendors/pentictonlakesideresort/Group-Reservations.html>

**IMPORTANT: For extended stays (including May 30 or June 3<sup>rd</sup>, please contact the hotel via phone or email to book at the discounted convention rate. Online booking does not allow you to reserve the extended dates.**

The following are the convention rates (plus applicable taxes and service charges), based on single or double occupancy:

<b>City View Standard Room</b>	<b>\$173.00</b>	<b>CDN</b>
<b>Beach View Standard Room</b>	<b>\$182.00</b>	<b>CDN</b>
<b>Lake View Standard Room</b>	<b>\$190.00</b>	<b>CDN</b>
<b>City View King Room – starting at</b>	<b>\$190.00</b>	<b>CDN</b>
<b>Beach View King Room – starting at</b>	<b>\$199.00</b>	<b>CDN</b>
<b>Lake View King Room – starting at</b>	<b>\$207.00</b>	<b>CDN</b>

Parking is \$10 per vehicle per day for in-house guests.

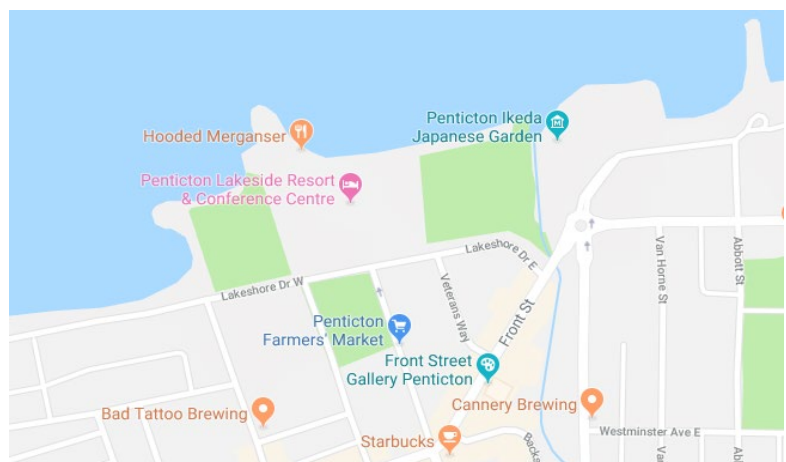
The Hotel location and contact information are as follows:

## **Penticton Lakeside Resort and Conference Centre**

21 Lakeshore Drive West,  
Penticton, BC V2A 7M5

### **Hotel Front Desk:**

(250) 493-8221  
1-800-663-9400





# 2023 DABC Convention Agenda

Agenda may be subject to changes

(Hands-On Workshops are in Blue Text)

## Tuesday, May 30<sup>th</sup>

6:00 pm to 8:00 pm	Registration
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## Wednesday, May 31<sup>st</sup>

7:15 am to 5:30 pm	Registration
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7:15 am to 8:45 am	Breakfast
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8:15 am to 10:15 am	DACNet: Demystifying DACnet: It's Simple and It's Time - Mallory Potter
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8:45 am to 10:15 am	Argen Canada: Intro to digital dentures - How to make the switch to digital workflows, increase productivity and grow your business - Pam Rehm
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10:30 am to 12:15 pm	AGM includes lunch
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12:15 pm to 1:15 pm	Lunch
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1:15 pm to 2:45 pm	Immediate Dentures: From the bane of your existence to the highlight of your practice – Steph Yeats
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1:15 pm to 2:45 pm	Straumann - Implant Treatment Options for Edentulous Patients - Dr. Justin Kierce
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3:00 pm to 4:30 pm	Dentsply Sirona – TBA - Devaughn Fraser
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3:00 pm to 5:30 pm	FNHA: Fostering Indigenous cultural safety and relationships in Oral Health – Connie Chong and Darrell Thorne
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5:30 pm – 7:00 pm	DABC HOSPITALITY NIGHT
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## Thursday, June 1<sup>st</sup>

7: 30 am to 5:00 pm	Registration
7:00 am to 8:15 am	Breakfast
8:15 am to 10:15 am	Panthera Dental: The Road to the Perfect Implant Bar Solution for Your Patients - Andreas Klie
8:15 am to 12:15 pm	Ivoclar: Bringing dentures to life, featuring SR Nexco® with Jenelle Tabaković – max 15 people
10:30 am to 12:00 pm	Micrylium Laboratories Inc: Holistic Infection Control - Challenging perspective, changing practice – Ryan Swift
10:30 am to 12:00 pm	Argen Canada Breakout Session: Test out the newest digital equipment - Pam Rehm
12:00 pm to 1:15 pm	MNP Lunch n' Learn: Canada Digital Adoption Program   How \$15,000 in federal funding can help modernize your business – Soumya Ghosh
1:00 pm to 5:00 pm	Ivoclar: Bringing dentures to life, featuring SR Nexco® with Jenelle Tabaković – Hands-on Workshop – max 15 people
1:15 pm to 2:45pm	Ivoclar: Analog loves Digital: Capturing the Best of Both Worlds - Esther Schwenning
3:00 pm to 4:30 pm	Reception 101: Q&A with DAC Executive Director and Denturist Support Staff - Rana Schwenning / Mallory Potter
3:00 pm to 4:30 pm	Vita – Maximizing Laboratory Efficiency with a Digital Denture Solution - Paul Richardson, CDT
4:45 pm to 6:15 pm	WINE TASTING - sponsored by Zahn Canada, a Division of Henry Schein

## Friday, June 2<sup>nd</sup>

7:30 am to 5:00 pm	Registration
7:30 am to 9:00 am	Breakfast
9:00 am to 10:30 am	Dr. Chung: Immediately Loaded Overdentures: A Paradigm Shift – Part 1 (prerequisite for the afternoon hands-on workshop)
10:45 am to 12:15 pm	Dentsply Sirona – TBA - Michelle Glover
12:15 pm to 1:30 pm	Lunch

## Friday, June 2<sup>nd</sup> cont'd

1:15 pm to 2:45 pm	Argen Canada Breakout Session: Advanced tips to increase productivity in your digital workflows – Pam Rehm
1:30 pm to 2:30 pm	VELscope: Oral Cancer Screening the Need for Change - Wayne Rees
1:30 pm to 3:30 pm	Dr. Chung: How to Load an Implant-Retained Overdenture (Hands-On Session) Part 2 - Max 20 participants – continuation from morning seminar
2:30 pm to 7:30 pm	DABC TRADE SHOW (drinks starting at 4:00 pm)
7:00 pm to 7:30 pm	Prize Draw

## Saturday, June 3<sup>rd</sup>

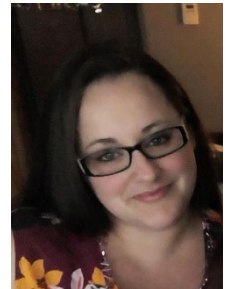
7:30 am to 9:00 am	Breakfast
8:30 am to 10:30 am	Swiss NF Metals: Hands-On Workshop: Introduction of new VITA VMLC Akzent Stains for the Modern-Day Denturist – Mark Chan (Max 20 participants)
9:00 am to 10:30 am	Dental Photography in a Denture Clinic: Markus Fischer
9:00 am to 12:00 pm	Nobel Biocare: Implant Overdenture Hands-On Training Workshop- Faraj Edher, DDS, MSc, Dip. Pros, FRCD(C) – Max 30 participants
10:45 am to 11:45 am	Dr. Marketing: Dental Marketing Best Practices and Strategic Marketing – Brandon Bosch
12:00 pm to 1:00 pm	Lunch
1:00 pm to 3:00 pm	Nobel Biocare: Full Arch Implant-Retained and Implant-Supported Restorations: A Comprehensive Overview for Denturists- Faraj Edher, DDS, MSc, Dip. Pros, FRCD(C) – (Part 2 Seminar – continuation from Hands-On Workshop)



**Title: Demystifying DACnet: It's Simple and It's Time**  
**Speaker: Mallory Potter**  
**8:15 am to 10:15 am / 2 CE Credits**

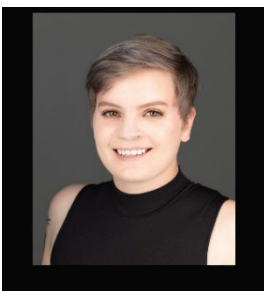
**Overview:** The Denturist Association of Canada with the support of Provincial Associations (PA), insurance carriers, network suppliers and software vendors (DOMx will be on hand to assist in the presentation), have established a network that allows you to submit claims and pre-treatment plans electronically (EDI). This network provides you with an efficient method of sending information to insurance carriers and reduces the turnaround time for claim payment. Lost or delayed claim forms will become a thing of the past, and patient queries regarding procedures and coverage may be answered within minutes! IT'S TIME ... to embrace the cost effective and practice changing movement ... Electronic Billing to Insurance Companies using DACnet, It's as easy as 1 2 3.

**About the Speaker:** Mallory Potter has been The Denturist Association of Canada's Executive Director since 2011. She graduated from the Administration Medical and Legal Program with Distinction from St. Lawrence College in Kingston in 2010. She currently lives in Shannonville, Ontario, with her husband Michael and their three-year-old son Mason. Mallory is passionate about the profession and ensuring all members feel supported and have their questions answered.



**Title: Intro to Digital Dentures - How to make the switch to digital workflows, increase productivity and grow your business**  
**Speaker: Pam Rehm, RDT**  
**8:45 am to 10:15 am / 1.5 CE Credits**

**Overview:** Want to make the switch to digital dentures? Not sure if it's "there yet"? Or not sure how to integrate it into your current workflow? In this lecture, we will cover all of these questions and more! Pam will provide a practical look at how CAD CAM technologies can be used to drastically improve efficiency in your clinic or lab without losing the high quality achieved by analog workflows. Traditional denture fabrication consists of 5-7 patient appointments; with the use of digital workflows, we can reduce that to 3-5 patient appointments. Implementing digital workflows can reduce patient chair time and improve lab productivity while still producing a high-quality denture! We will look at digital workflows step by step for removable prosthetics for denture clinics and some real-life metrics for increasing profitability in your clinic!



**About the Speaker:** Pam Rehm is a Registered Dental Technologist with 10 years of experience working with removable workflows. She started her journey into digital workflows designing full arch implant bars and restorations. From volunteering as the treasurer of the provincial College of Dental Technologists, to becoming a 3Shape beta tester; she has always been committed to expanding her knowledge of the dental field and has a passion for furthering technology in her profession. Pam started sharing her knowledge by assisting in the creation of several local denturist study groups focused on training for implant retained dentures. She quickly grew into lecturing for larger audiences and training one on one for denturists across North America. Her specialty is not only equipment training but also integrating digital manufacturing workflows with

clinical and patient workflows to create optimized and seamless Denture clinics that are transitioning away from analog workflows.





**Annual General Meeting (includes lunch)**  
**Time: 10:30 am to 12:15 pm / 1 CE Credit**

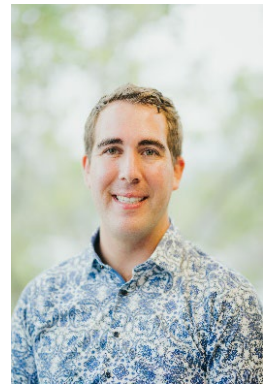


**Title: Implant Treatment Options for Edentulous Patients**  
**Speaker: Dr. Justin Kierce**  
**Time: 1:15 pm to 2:45 pm / 1.5 CE Credits**

**Overview:** This lecture is aimed at educating denturists on various dental implant treatment options available to improve the oral rehabilitation of their patients. The lecture will provide an overview of relevant anatomy and other treatment planning considerations. There will be a discussion of simple to complete removable treatment options.

**About the Speaker:** Justin Kierce is an Oral & Maxillofacial surgeon at Okanagan Oral & Maxillofacial Surgery Associates, and he works in both the Kelowna and Vernon locations. Justin completed his Bachelor of Science at UBC-Okanagan, followed by dental school at the University of Alberta. After dental school he moved to Chicago for a 1-year surgical internship at Cook County Hospital, and then went on to complete his specialty training in Oral & Maxillofacial Surgery at the University of Toronto. During this time, he also completed his Master of Science, studying precancerous lesions of the oral cavity.

Justin's surgical interests and expertise include corrective jaw surgery, TMJ surgery, management of pathology, facial trauma, anesthesia, and dentoalveolar surgery, including bone grafting and the placement of dental implants for complex cases. He also has extensive experience in digital planning and 3D printing to facilitate surgical procedures. Justin has lectured internationally presenting his various research projects. Justin has published numerous peer-reviewed journal articles and textbook chapters, including on techniques for orthognathic surgery utilizing clear aligners. He has written chapters in the Springer textbooks **Complex Dental Implant Complications** and **Integrated Procedures in Facial Cosmetic Surgery**.



**Title: Immediate Dentures: From the bane of your existence to the highlight of your practice**  
**Speaker: Stephanie Yeats, RD and RDT**  
**Time: 1:15 pm to 2:45 pm / 1.5 CE Credits**

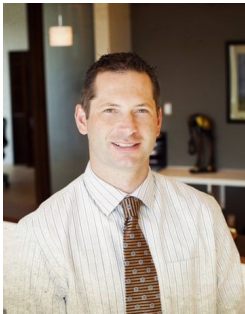
**Overview:** Immediate dentures made before extractions are one of the hardest and most frustrating parts of a Denturists job. This course will cover immediate dentures from start to finish including consultations, photos, consent forms, patient information, laboratory and clinical techniques, model analysis and after care.



**About the Speaker:** Stephanie Yeats is a Denturist and a Dental Technician who currently works at Beautiful Smiles Denture Clinic on Vancouver Island. She has been in the dental industry since 1988 and gained her national diploma of Dental Technology in Wales. Stephanie started a successful dental laboratory up until she immigrated to Canada in 2004. Since then, she has gained her RDT license and become a technical SEMCD instructor along with achieving her qualifications to be a fully Registered Denturist. Since the start of her career Stephanie has always prided herself in her high quality, workmanship, and sharing her knowledge with her peers.



**Title:** TBA  
**Speaker:** Devaughn Fraser  
**Time:** 3:00 pm to 4:30 pm / 1.5 CE Credits



**About the Speaker:** Devaughn, Director of Highland Dental Laboratory, in Calgary, Alberta passionately likes to share his keen interest in dental technology with dental professionals. Of specific interest is the application of ever-evolving technology in our sector. Devaughn is a Global Trainer for Dentsply Sirona and is also an active Global Speaker, and Beta Tester for many of DS's laboratory and chairside developments. Further, seeking to better understand the needs of the Clinical aspects, Devaughn is also a Spear Institute Mentor for chairside (CEREC).



First Nations Health Authority  
Health through wellness

**Title:** Fostering Indigenous Cultural Safety and Relationships in Oral Health  
**Speakers:** Connie Chong and Darrell Thorne  
**Time:** 3:00 pm to 5:30 pm / 2.5 CE Credits

**Overview:** Eliminating anti-Indigenous racism in health care and achieving health equity are goals of the First Nations Health Authority (FNHA). These goals are critical in attaining FNHA's vision of healthy, self-determining and vibrant BC First Nations children, families and communities.

Join this engaging session to have a dialogue on the shared responsibilities of Indigenous cultural safety and humility and anti-racism. The session will begin with a brief reflection on the continued impacts of colonialism. Then lived experiences of First Nations people accessing oral health services will be shared to build awareness and understand of Indigenous-specific trauma and how to foster safe spaces and relationships. Traditional teachings will be weaved throughout the session. New cultural safety resources will be shared. Participants will discuss strategies for self-reflection, on-going learning and commitment to change.

**About the Speakers:** Connie Chong is the Manager for Provider Relations at the First Nations Health Authority, working to build a network of culturally safe health service providers for First Nations people of BC. Connie is passionate about improving health equity and inclusion and is committed to reconciliation. On behalf of the College of Opticians of British Columbia in 2017, she signed the Declaration for Cultural Safety and Humility between the BC Health Regulators and the First Nations Health Authority. She educates Boards and health professionals on cultural safety and supports transformation initiatives by building relationships between organizations. She has over 10 years of experience leading healthcare nonprofits and professional regulatory organizations and has served communities in Canada and East Africa. She holds a BA in International Relations, Master of Health Administration and a certificate in Inclusive Leadership. Connie is a mom to a very active 2-year-old toddler and a cat that always sleeps. In her free time she enjoys spending time connecting with nature, hiking, crossfit, testing new food recipes, and has recently taken up gardening (or accidentally killing plants) as her newest hobby.



Wednesday, May 31<sup>st</sup>, 2023



Darrell Thorne is a member of Cowichan Tribes, located on southern Vancouver Island. His traditional Hul'qumi'num Name is Tus'qanum. Darrell's father is from the Thorne and Underwood family. While his mother comes from the Daniels and LaFortune family.

As a Community Relations Representative for Vancouver Island for over 2 years with FNHA, he has learned much of the obstacles, problems and issues that affect First Nation communities across BC. The relationships built, and the stories told have driven Darrell into his new role as the Cultural Safety and Humility Specialist with FNHA Health Benefits and Services. He is looking forward to educating people on the indigenous experiences, helping people look from different perspectives, and assist in building safe and quality relationships between health providers and the First Nations peoples of BC.

Thursday, June 1<sup>st</sup>, 2023



**Title: Bringing dentures to life, featuring SR Nexco®**

**Speaker: Jenelle Tabaković, RDT**

**Workshop #1: 8:15 am to 12:15 pm**

**Workshop #2: 1:00 pm to 5:00 pm / 4 CE Credits**

**This Hands-On Workshop is offered twice on Thursday. Please only select one workshop.**

**Overview:** Join Jenelle Tabaković for an exciting hands-on course where she will teach you how to take your dentures to the next level using SR Nexco Gingival Composite. Suitable for both analog and digital dentures, Jenelle will lead you through a deep dive into the proper Cutback, Prep and Glaze Protocols. Continue the journey with hands-on placement as Jenelle reveals her signature techniques of layering for natural gum tinting. These Techniques will give you the confidence to provide not only an attractive appearance but also a long-lasting prosthesis that will not succumb to delamination.

**About the Speaker:** Jenelle Tabaković is a 3rd Generation Dental Technician with 16 years' experience. Passionate about dentures and making them beautiful. As a trainer in the lab for other technicians and providing tutorials and webinars in conjunction with Ivoclar, Jenelle shares her passion and techniques with the industry. Jenelle (@jtlabqueen) is a Social media specialist and Co-Owner of the Denture Babes with over 35,000 followers where she showcases her workflows and collaborates with peers to better the profession. Featured guest on Lab Media Dental Today and Voices from the Bench podcasts. Jenelle is currently working for Ottawa Dental Laboratory and is located in Indiana.





**Title: The Road to the Perfect Implant Bar Solution for Your Patients**  
**Speaker: Andreas Klie, RDT**  
**Time: 8:15 am to 10:15 am / 2 CE Credits**

**Learning Objectives:**

- Discuss the demanding challenges of optimal implant retained dental solutions and look at solutions available for some of those challenging cases.
- Discuss how the introduction of CAD/CAM has impacted restorative options
- Review implant bar solutions; including function, aesthetics, and hygiene



**About the Speaker:** Andreas is a Registered Dental Technologist with over 35 years of experience in the dental field. Andreas graduated from Technikon School of Dental Technology in South Africa in 1986. He founded La Lucia Dental Laboratory in 1991 and operated it until he came to Canada in 2001. In 2005, he became an RDT in Ontario. Andreas plays a major role in Panthera Dental's strategy to incorporate more technical guides and articles into its portfolio. His experience as a dental technologist, combined with his field experience, allows him to offer customers precise and detailed solutions on a more technical level.



**Title: Holistic Infection Control - Challenging perspective, changing practice**  
**Speaker: Ryan Swift, VP**  
**Time: 10:30 am to 12:00 pm / 1.5 CE Credits**

**Overview:** Holistic infection control refers to a comprehensive and integrated approach to preventing and controlling infections. It encompasses not just the use of personal protective equipment and disinfectants, but also the evaluation and management of the entire healthcare environment, including the design and layout of facilities, the handling and disposal of hazardous waste and the training and personal wellbeing of healthcare workers.

Our program endeavours to share new perspectives on the complex relationships between people, microbes and our environment.



**About the Speaker:** Ryan Swift is the Vice President of Micrylium Laboratories Inc. He is a seasoned regulatory and product development professional with over 20 years of experience in the field.

Ryan's expertise lies in green chemistry, drug manufacturing, process design, technical writing, and infection control. He has worked closely with numerous dental manufacturers and distributors to secure Health Canada (DIN, GMP, GLP), FDA, and ISO registrations for their devices and establishments.

Ryan has a proven track record of designing and successfully bringing therapeutic drug products and drug delivery methods to market. He is deeply passionate about the environment and dedicated to improving the effectiveness of both products and practices.



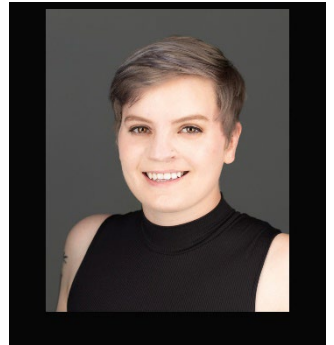
**Breakout Session: Test out the Newest Digital Equipment**

**Speaker: Pam Rehm, RDT**

**Time: 10:30 am to 12:00 pm / 1.5 CE Credits**

**Overview:** After attending the Intro Lecture yesterday, it's time to dive all in! In this breakout session, you will have an opportunity to test a new TRIOS 5 Scanner and 2022 3Shape software. We will take you step by step through a digital denture workflow, starting with scanning and then designing a denture with a live 3shape design demo. We will discuss all of the equipment and tools you will need to start your digital journey. Experience a live printing demonstration with an Asiga Max Printer plus go through the cleaning and curing steps with a wash and Otoflash demonstration!

**About the Speaker:** Pam Rehm is a Registered Dental Technologist with 10 years of experience working with removable workflows. She started her journey into digital workflows designing full arch implant bars and restorations. From volunteering as the treasurer of the provincial College of Dental Technologists, to becoming a 3Shape beta tester; she has always been committed to expanding her knowledge of the dental field and has a passion for furthering technology in her profession. Pam started sharing her knowledge by assisting in the creation of several local denturist study groups focused on training for implant retained dentures. She quickly grew into lecturing for larger audiences and training one on one for denturists across North America. Her specialty is not only equipment training but also integrating digital manufacturing workflows with clinical and patient workflows to create optimized and seamless Denture clinics that are transitioning away from analog workflows.



**Lunch n' Learn: Canada Digital Adoption Program | How \$15,000 in federal funding can help modernize your business**

**Speaker: Soumya Ghosh**

**Time: 12:00 pm to 1:00 pm**

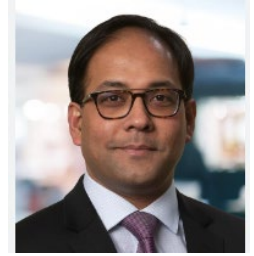
**Overview:** As technology advances, it can be challenging — and expensive — for small-to-medium businesses to keep up. That's why the federal government is investing \$4 billion to create the Canada Digital Adoption Program (CDAP). You can leverage the CDAP program to digitize and improve the following:

1. Bookkeeping and payroll: Automate routine tasks such as billing and account reconciliations, enabling your staff to focus on more specialized tasks.
2. EMR Conversion: Conversion of paper patient records
3. Equipment Upgrades: Digital imaging, Invisalign & digital impression implementation, staff computers, servers, etc.
4. Scheduling: Reduce the time required to resource your practice and improve visibility for your patients and team members to know when necessary team members are available.
5. Patient intake, reminders, and check-in: Automate much of the patient experience and reduce the need for staff to input information or make reminder phone calls manually.
6. Billing management: Invoice more efficiently and make it easier to follow up on outstanding submissions that have not yet been paid.
7. Human resource management: Enhance people processes and make human resource management and the practice more efficient.
8. Data analytics: Your practice collects a myriad of data that can improve the decision-making process. The right software can help you focus these insights to market more effectively, make informed financial decisions, create added value for clients, and much more.

*Note, to be eligible for the grant, you must:*

- Be an incorporated business (either at the national or provincial level) OR a Canadian resident sole proprietor
- Be a privately-owned, for-profit entity
- Have a maximum of 499 full-time equivalent employees
- Have earned at least \$500,000 and not more than \$100 million in revenue in one of the past three years

**About the Speaker:** Soumya a Director with MNP Digital and is the National Delivery Lead for the Canada Digital Adoption Program. He is a seasoned leader with 19 years of experience in digital and IT strategy, delivering multi-million-dollar technology programs, building innovation programs and teams, and enhancing customer experience. Soumya is passionate about delivering business value and customer experience through digital technologies, data, and analytics.



**Title: Analog loves Digital: Capturing the Best of Both World**

**Speaker: Esther Schwenning, RD**

**Time: 1:15 pm to 2:45 pm / 1.5 CE Credits**

**Overview:** Esther Schwenning covers the latest in denture technology, using tried-and-true BPS methods and techniques to guarantee predictable analog or digital outcomes, how to transition to digital and how to merge analog and digital workflows. She also covers esthetics, strengths and weaknesses of printing and milling, how to get the best return on your investment, intraoral vs. desktop scanners, and digital denture clinic offerings.



**About the Speaker:** Esther was born and raised in Prince George, BC, Canada and from an early age was immersed in a family of denturists. Esther is now proud to be the 6th denturist in her family. Esther and her husband, Craig, moved to Vancouver for several years, returning to their hometown in 2007. Currently, Esther is the owner of a successful denture practice called Northern Lights Denture Clinic which has been in business since 2011. Esther made the decision to go fully digital in 2018 and has not looked back since. Esther is committed to giving back to the dental community. She has volunteered on the Executive

Board for the Denturist Association of British Columbia since 2011. On a global scale, Esther has volunteered with Kindness in Action in Peru. Locally, Esther gives back to the Prince George community by sitting on the Advisory Committee for the Prince George Council of Seniors. Esther speaks across North America on analog and digital denture practices and is both a certified BPS and SEMCD Instructor. Most recently, Esther was inducted as the first woman Denturist into the IFD Brotherhood of Sterkenburgers.

**Title: Reception 101: Q&A with the DAC Executive Director and Denturist Support Staff**

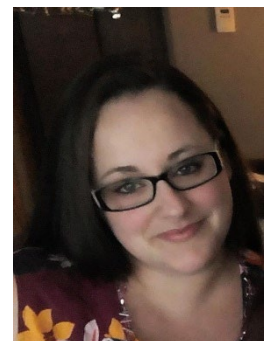
**Speakers: Mallory Potter and Rana Schwenning**

**Time: 3:00 pm to 4:30 pm / 1.5 CE Credits**

**Overview:** General Q&A chat where you and your staff can ask questions that cause you daily frustrations, which we may have the answers for!

Questions include DACnet, Fee Guide, general insurance and front-end questions. We urge you to bring specific examples so that we can walk through them together. Alternatively, please submit any questions prior to the convention to Mallory Potter at [dacdenturist@bellnet.ca](mailto:dacdenturist@bellnet.ca).

**About the Speakers:** Mallory Potter has been The Denturist Association of Canada's Executive Director since 2011. She graduated from the Administration Medical and Legal Program with Distinction from St. Lawrence College in Kingston in 2010. She currently lives in Shannonville, Ontario, with her husband Michael and their three-year-old son Mason. Mallory is passionate about the profession and ensuring all members feel supported and have their questions answered.





Rana Schwenning is from Prince George BC where she enjoys the outdoors with her husband and energetic border collie. Rana joined the Northern Lights Denture Clinic in 2011 and helped grow the clinic.

From the ground up, Rana's position allows her to be versatile in all positions from front end, financials, and the lab which keeps her career exciting. She has a bookkeeping certificate from CNC and currently enjoys her role as Office Manager with the support of her fabulous team.



**Title: Maximizing Laboratory Efficiency with a Digital Denture Solution**

**Speaker: Paul Richardson, CDT**

**Time: 3:00 pm to 4:30 pm / 1.5 CE Credits**

**Overview:** Reducing labor costs and increasing production a goal of every lab. No matter how analog or digital your lab there is a Digital Denture workflow option that will benefit you. Using 3D software as the digital tool; model analysis, adaptable occlusal set-up options (600+ possibilities), denture contouring, and fabrication will offer you a seamless transition to digital denture fabrication. Printed or milled, denture bases can be produced to precisely match unique denture tooth designs within a 20µm adhesive gap. A one-of-a-kind bonder and adhesive process provides you a streamlined workflow without the need for complicated and labor-intensive processing methods. Options of customizing premium denture teeth or use prefabricated, pre-machined digitally adapted denture teeth to reduce workflow time and save labor costs will be your road to success.

#### Program Objectives

- Digital denture transformation into a laboratory environment
- Understanding that digital technology offers independence and not dependence
- Incorporating removables experience and knowledge into a digital based workflow
- Positioning denture teeth into a natural state of anatomical space
- Enjoy a hands-on learning experience within your own business environment



**About the Speaker:** Paul M Richardson is a CAD/CAM and Digital Technology Specialist for Vita North America. Before joining Vita, he spent over a decade at Loma Linda University working with Pre-Doc, Post-Doc, and Faculty to produce quality and esthetic dental restorations. He creates versatile and inventive solutions to difficult laboratory cases. He also lectures and presents to the dental industry on CAD/CAM applications, techniques, and future growth. He is responsible for instructing and training students, doctors, technicians, and laboratories on use of CAD/CAM systems, workflows, design, and other forms of digital technology. He continues to pursue the latest technology and equipment, and to develop ways to integrate it into the educational process and improve patient care.

**Title: Immediately Loaded Overdentures: A Paradigm Shift – Part 1 (prerequisite for the afternoon hands-on workshop)**

**Speaker: Dr. Ho Young Chung**

**Time: 9:00 am to 10:30 am / 1.5 CE Credits**

**Part 2 is a hands-on session in the afternoon. Please select the Part 1 Seminar if you wish to participate in the Part 2 hands-on session.**

**Overview:** Can overdentures be loaded immediately? What if patients could avoid second-stage surgery and minimize healing time? Let's have a real-world discussion on immediately placed and immediately loaded overdentures.

This concept has been clinically supported with 500+ arches and is also supported by literature.

**Lecture Objectives:**

- Understand the benefits vs risk for immediately loading a removable prosthesis
- Understand the surgical and prosthetic principles of removable therapy
- Compare delayed vs immediate loading
- Learn treatment planning and workflow
- Prevent and manage surgical and restorative complications

**About the Speaker:** Dr. Ho-Young Chung is a general dentist whose practice has been exclusive to implant dentistry since 2015. He has a referral-only practice in Kamloops, BC, Canada and places 800+ implants per year.

Dr. Chung teaches internationally on various topics including Immediate Anterior and Posterior Implant Therapy, Soft Tissue and Hard Tissue Augmentation, Suturing, Implant Complications, Sinus Augmentation, and Immediate Implant Overdentures.

Dr. Chung has twice performed Live Implant Surgery at Pacific Dental Conference on the Main Stage. He teaches regularly for Zest Dental Solutions and is recognized as one of the world leaders in immediate implant overdenture therapy.

Dr. Chung is the Founder of CEJ Academy, an implant training facility that hosts live surgery hands-on courses on a variety of implant topics. He is also a Key Opinion Leader for Megagen Implant Canada and W & H.



**Title: TBA**

**Speaker: Michell Glover-DaCosta**

**Time: 10:45 am to 12:15 pm / 1.5 CE Credits**



**About the Speaker:** Michelle Glover-DaCosta graduated with honours from George Brown College as a Level II Dental Assistant. She worked as lead CEREC CDA in private practice for five years where she developed her skills in the world of digital dentistry. Michelle became very passionate and well versed in CAD/CAM and the benefits it provides to the dental industry through advanced training with CEREC Doctors. This began her drive to educate and inspire others to understand the benefits of CAD/CAM both from a dental practice and laboratory workflow. In 2016 Michelle join the dental sales industry by accepting a CEREC Representative position with Patterson Dental. It was through her passion for digital dentistry that she accepted the Lab Digital Solution Specialist position with the industries leader in CAD/CAM, Dentsply Sirona. She has since taken on the role of Lab Business Development Management at the company, where she looks forward each day to working with amazing laboratories and clinicians across the country.





**Breakout Session: Advanced tips to increase productivity in your digital workflows – Limited Seating**

**Speaker: Pam Rehm, RDT**

**Time: 1:15 pm to 2:45 pm / 1.5 CE Credits**

**Overview:** Already digital? Looking to increase your efficiency and organization? In this private breakout session we will cover all the tips and tricks to improve your clinic's digital workflows. We will dive into some advanced settings with a live 3shape demo and go over optimizing your dental desktop. We will cover some design tips in the 2022 denture and removable software. You will also have an opportunity to test a TRIOS 5 as we discuss ways to speed up patient visits. Come prepared to share your favourite tip or product as the session will end with a collaborative time for sharing!

**About the Speaker:** Pam Rehm is a Registered Dental Technologist with 10 years of experience working with removable workflows. She started her journey into digital workflows designing full arch implant bars and restorations. From volunteering as the treasurer of the provincial College of Dental Technologists, to becoming a 3Shape beta tester; she has always been committed to expanding her knowledge of the dental field and has a passion for furthering technology in her profession. Pam started sharing her knowledge by assisting in the creation of several local denturist study groups focused on training for implant retained dentures. She quickly grew into lecturing for larger audiences and training one on one for denturists across North America. Her specialty is not only equipment training but also integrating digital manufacturing workflows with clinical and patient workflows to create optimized and seamless Denture clinics that are transitioning away from analog workflows.



**Title: Oral Cancer Screening the Need for Change**

**Speaker: Wayne Reese, CEO**

**Time: 1:30 pm to 2:30 pm / 1 CE Credit**

**Overview:** Bringing awareness to the escalating profile of oral and oropharyngeal cancers related to a common virus? According to the CDC, nearly all sexually active adults will have a HPV (Human papillomavirus) infection in their lifetime. This is fueling an escalating rise in the incidence of HPV-positive oropharyngeal cancer. By the year 2022, HPV-positive oropharyngeal cancer is expected to be the leading HPV-related cancer surpassing cervical cancer. The historic etiologic patterns related to exposure to alcohol and tobacco are declining, while HPV is becoming increasingly more common.

What are the implications to dental profession and how should our oral cancer screening be adjusted to compensate for this new profile? How do we communicate this to today's dental patient? High risk extraoral and intraoral anatomical areas will be reviewed as well as identifying the subtle life-saving signs that accompany oral and oropharyngeal cancer that are so often overlooked.

**Learning Objectives**

- To further explore the current statistics related to the sexually transmitted Human papillomavirus and its connection with oral and oropharyngeal cancer.
- To review clinic studies including new research to better understand the efficacy of the VELscope®.
- To work with the VELscope® and learn hands-on techniques to visualize oral mucosal abnormalities such as oral cancer or pre-malignant dysplasia.
- To better understand how VELscope® can assist a clinician in differentiating traumatic lesions from lesions of a more serious nature.
- To review how to capture white light and VELscope® Images for communication and documentation purposes.
- To review and understand the considerations of using the VELscope® in clinical practice.



**About the Speaker:** Wayne Rees is the CEO and co-founder for LED Dental Inc, the manufacturer of the VELscope Vx Oral Mucosal Screening System. He was responsible in his role for all aspects of commercialization, from financing, manufacturing, regulatory approval, to product launch and distribution. The VELscope® is presently being marketed worldwide.

Wayne has been involved in Dental Imaging for the past 30 years, co-developing and commercializing such products as PicturePerfect, InfoSource, Image F/X and CosmetiX, MedX for Medical Imaging and DICOM ImageExplorer and Simulator. Wayne was the Director of Dental Imaging for KODAK Dental and has consulted with Olympus on Dental Digital Photography and has lectured on Digital Dental Photography and Imaging internationally. He also served on the American Dental Association Standards Committee.

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**Title: How to Load an Implant-Retained Overdenture (Hands-On Session) Part 2**

**Max 20 participants – continuation from morning seminar**

**Speaker: Dr. Ho Young Chung**

**Time: 1:30 pm to 3:30 pm / 2 CE Credits**

**This Hands-On Session is a continuation from Dr. Chung's Part 1 Seminar. Please ensure you attend Part 1 if you wish to attend the hands-on session.**

An Implant-Retained Overdenture is **NOT** really a Denture. Have you had issues with them snapping in? What about losing retention only after a short period of time? Have you ever locked one in the mouth? Come learn what LOCATOR Overdentures are all about and how easy it is to restore them.

The hands-on session will include 2 unique procedures:

1. Restorative attachment **PICK-UP** exercise
2. How to remove a **LOCKED-IN OVERDENTURE**

**About the Speaker:** Dr. Ho-Young Chung is a general dentist whose practice has been exclusive to implant dentistry since 2015. He has a referral-only practice in Kamloops, BC, Canada and places 800+ implants per year.

Dr. Chung teaches internationally on various topics including Immediate Anterior and Posterior Implant Therapy, Soft Tissue and Hard Tissue Augmentation, Suturing, Implant Complications, Sinus Augmentation, and Immediate Implant Overdentures.

Dr. Chung has twice performed Live Implant Surgery at Pacific Dental Conference on the Main Stage. He teaches regularly for Zest Dental Solutions and is recognized as one of the world leaders in immediate implant overdenture therapy.

Dr. Chung is the Founder of CEJ Academy, an implant training facility that hosts live surgery hands-on courses on a variety of implant topics. He is also a Key Opinion Leader for Megagen Implant Canada and W & H.



**Time: 2:30 pm to 7:30 pm / 2 CE Credits**

**Drinks starting at 4:00 pm**

**Prize Draw at 7:00 pm**



**Title: Introduction of new VITA VMLC Akzent Stains for the Modern-Day Denturist (Hands-On Workshop - Max 20 participants)**

**Speaker: Mark Chan, DD**

**Time: 8:30 am to 10:30 am / 2 CE Credits**

**Overview:** This hands-on session will focus on a practical approach to using the Vita Akzent LC Stain and Glaze system with applications for implant dentures, partials dentures and digital dentures. Participants will leave with a sample model to take home.



**About the Speaker:** Mark Samuel Chan, DD received his diploma from Denturism in Toronto at George Brown College with honours. Currently Mark is practicing in Ontario with a main focus on high-end removable and implant prosthetics. With a passion for both technical and clinical techniques, he is certified in Bio-logic, BPS and SDC denture concepts and is a ZunstZhanWerk "Art of Denture" award winning Denturist. Mark is a sought after consultant and opinion leader in the Denturist and Lab community.

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**Title: Dental Photography in a Denture Clinic**

**Speaker: Markus Fischer, RD, RDT**

**Time: 9:00 am to 10:30 am / 1.5 CE Credits**

**Overview:** Dental photography can be complex and intimidating. Over the past three years, Markus Fischer has taken over 100,000 patient and technical photos and videos in his denture clinic. This presentation will cover photography fundamentals, camera settings, and equipment recommendations. Markus will share his simplified approach to creating professional images with minimal effort, including portrait, intra-oral, technical photos, and videos.

**About the Speaker:** Markus Fischer was born and raised in Germany, immigrated to Canada in 1986 and trained as a dental technician in 1993. He expanded his skills and became a denturist in 2006. Markus is passionate about denture education and was the first Canadian denturist to train with Dr. Jiro Abe. He is a BPS® and SEMCD instructor and resides with his family in Mission, BC, Canada.



**Title: Implant Overdenture Hands-On Training Workshop**

**– Max 30 Participants**

**Speaker: Faraj Edher, DDS, MSc, Dip. Pros, FRCD(C)**

**Time: 9:00 am to 12:00 pm / 3 CE Credits**

**Please note: This is the same workshop that was offered at our convention in Victoria in 2022. If you took the workshop last year, please do not take it again. It is being offered again to those who were not able to attend last year or those who are new registrants. This workshop is a prerequisite for Dr. Edher's advanced seminar offered Saturday afternoon.**

**Overview:** Implants provide a stable foundation for retaining complete dentures. The hands-on workshop aims to provide participants with practical experience in componentry and tooling.

**Program Highlights:**

Participants will complete hands-on exercises in the following:

- Prosthetic kit and drivers
- Handling of healing abutments
- Handling of Locator® abutments
- Locator® abutment impressions
- Locator® attachment pick-up process

Speak with your local Nobel Biocare representative, or the DABC, for opportunities to train with Dr. Edher in a one-on-one setting.



**About the Speaker:** Dr. Faraj Edher, DDS, MSc, Dip. Pros, FRCD(C), is a Specialist in Prosthodontics. He received his dental degree from the University of Sharjah College of Dental Medicine, and then continued his Masters in Craniofacial Science and post-graduate specialty training in Prosthodontics at the University of British Columbia. Dr. Edher is the Founder of one of Canada's largest study clubs, the BC Dental Study and the Director of the Digital Dentistry Institute. He is passionate about innovation and education in the fields of digital dentistry, prosthodontics, and implant dentistry. He is a Fellow of the Royal College of Dentists of Canada, and an active member of the American College of Prosthodontists, Association of Prosthodontists of Canada, and the Canadian Association of Restorative Dentistry and Prosthodontics. He has founded, co-founded, and is actively involved with several international dental associations, and has represented Canadian dentists and dental students at multiple international platforms. In addition to practicing full time in Vancouver, Dr. Edher is a Clinical Assistant Professor and guest lecturer at the University of British Columbia.



**Dr. Marketing**

**Title: Dental Marketing Best Practices and Strategic Marketing**

**Speaker: Brandon Bosch**

**Time: 10:45 am to 11:45 am / 1 CE Credit**

**Overview:** Dr. Marketing is here to make sense of the complex world of dental marketing. Most offices we meet are unaware of all the interesting ways to generate patient leads, how a lead can be tracked through a Google or Facebook campaign, or how much a marketing budget should be and what it should be spent on. Our presentation will cover common marketing mistakes, rules and regulations set out by the association, setting a proper marketing budget, and more. We are also going to share strategies of what some of our top dental offices are doing across the country. Our goal is to ensure our clients' offices are effectively marketed based on their growth goals and budget and that they meet the ethical standards of marketing a medical office.

**About the Speaker:** I am a performance-driven and motivated speaker with an entrepreneurial background. I have presented original seminars, speeches, and workshops on education, marketing, technology, and healthcare at universities and conferences throughout North America, Europe, and the Caribbean. I also come from a film background, so, learning how to remain calm and think on my feet in highly stressful situations comes second nature.





**Title: Full Arch Implant-Retained and Implant-Supported Restorations: A Comprehensive Overview for Denturists**  
**Speaker: Faraj Edher, DDS, MSc, Dip. Pros, FRCD(C)**  
**Time: 1:00 pm to 3:00 pm / 2 CE Credits**

**Please Note: To take this seminar you must have completed Dr. Edher's Hands-On Workshop, either last year or at this convention on Saturday morning.**

**Overview:**

- I. Introduction
  - Definition and importance of full arch implant-retained and implant-supported restorations
  - Brief history of dental implant technology
- II. Types of Full Arch Implant-Retained and Implant-Supported Restorations
  - Fixed implant-supported restorations
  - Removable implant-supported restorations
  - Comparison of the two types of restorations
- III. The Treatment Process for Full Arch Implant-Retained and Implant-Supported Restorations
  - Treatment planning and patient assessment
  - Surgical procedures and communication for implant placement
  - Provisional restorations and healing period
  - Final restoration fabrication and delivery
- IV. Advantages and Disadvantages of Full Arch Implant-Retained and Implant-Supported Restorations
  - Advantages for patients
  - Advantages for clinicians
  - Potential disadvantages and complications
- V. Maintenance of Full Arch Implant-Retained and Implant-Supported Restorations
  - Home care for patients
  - Regular maintenance by clinicians
  - Possible complications and how to address them
- VI. Case Presentations and Clinical Examples
  - Case studies of successful full arch implant-retained and implant-supported restorations
  - Clinical examples of challenging cases and their outcomes
- VII. Conclusion and Future Directions
  - Summary of key points
  - Future directions and potential advancements in full arch implant-retained and implant supported restorations
  - Q&A session



**About the Speaker:** Dr. Faraj Edher, DDS, MSc, Dip. Pros, FRCD(C), is a Specialist in Prosthodontics. He received his dental degree from the University of Sharjah College of Dental Medicine, and then continued his Masters in Craniofacial Science and post-graduate specialty training in Prosthodontics at the University of British Columbia. Dr. Edher is the Founder of one of Canada's largest study clubs, the BC Dental Study and the Director of the Digital Dentistry Institute. He is passionate about innovation and education in the fields of digital dentistry, prosthodontics, and implant dentistry. He is a Fellow of the Royal College of Dentists of Canada, and an active member of the American College of Prosthodontists, Association of Prosthodontists of Canada, and the Canadian Association of Restorative Dentistry and Prosthodontics. He has founded, co-founded, and is actively involved with several international dental

associations, and has represented Canadian dentists and dental students at multiple international platforms. In addition to practicing full time in Vancouver, Dr. Edher is a Clinical Assistant Professor and guest lecturer at the University of British Columbia.

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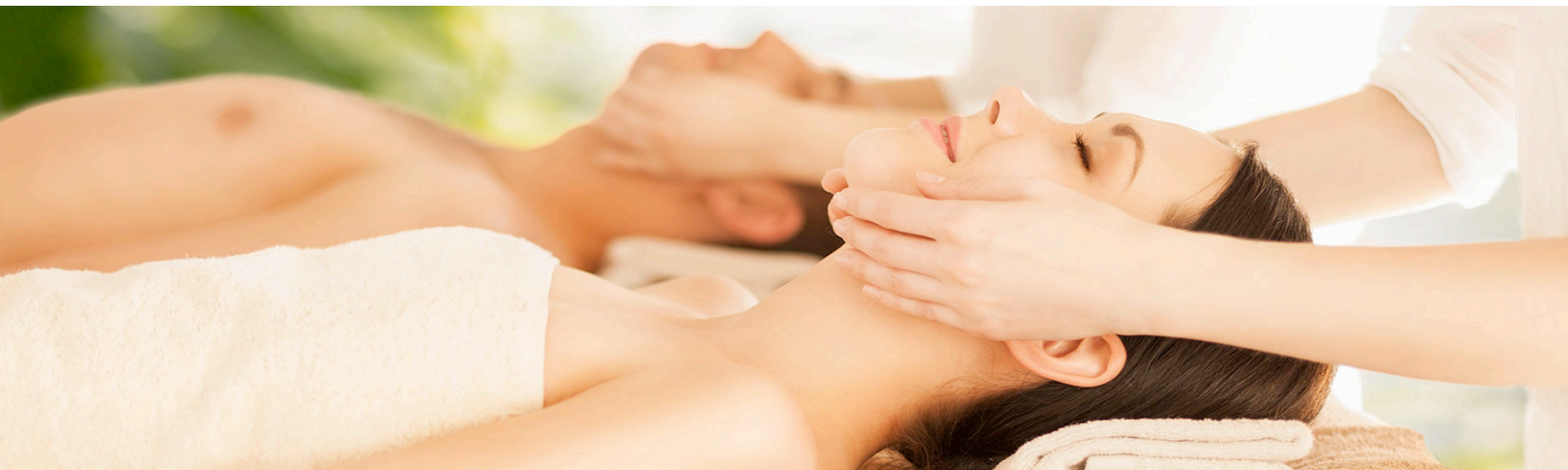


## Reserve Your South Okanagan Half-Day Wine or Beer Tour

Choose whether you would like to visit the local wineries or the local breweries! The South Okanagan and Naramata Bench are prime locations to spend your day sampling wine and craft beer.

**DATES:** Thursday, June 1, 2023 and Friday June 2, 2023  
**TIME:** 1:00 - 5:00 pm on both days  
**PRICE:** \$160 (includes GST) per person per trip

Each tour includes the tour, tasting fees, water, snacks and pick up and drop off at hotel). Itineraries will be determined based on bookings and numbers. There is limited seating so don't wait to book! 12 seats available each day. Please book directly through Karen Donison at Grape Friends Lounge & Tours via email at [grapefriendstours@gmail.com](mailto:grapefriendstours@gmail.com). Karen also will be able to answer any questions you may have. Don't forget to mention you are with the DABC Convention.



## Spa Services - Convention Special!

Located just steps away from Penticton Lakeside Resort and Conference Centre, Melt Mineral Spa offers a sanctuary where you can relax and de-stress. Choose from a variety of spa services, including customized facials, a total body meltdown massage and relaxing pedicures. Melt Mineral Spa is happy to offer 20% off all services. Please book directly with the spa at 250-492-5353 and mention the DABC conference when booking to receive the discount. Remember to book as soon as possible as appointments fill up fast!

53 Front Street, Penticton, BC | <https://www.meltmineralspa.com/>

HOURS OF OPERATION : Tuesday - Friday 10am - 6pm | Saturday 9 am - 5 pm